

Nondiscrimination in Health Programs and Activities

Affordable Care Act – Section 1557

4/14/2026

A faint, grayscale background image of several horses, with their heads and necks visible, positioned behind the bottom section of the slide.

Overview

Midwest Residential Inc.

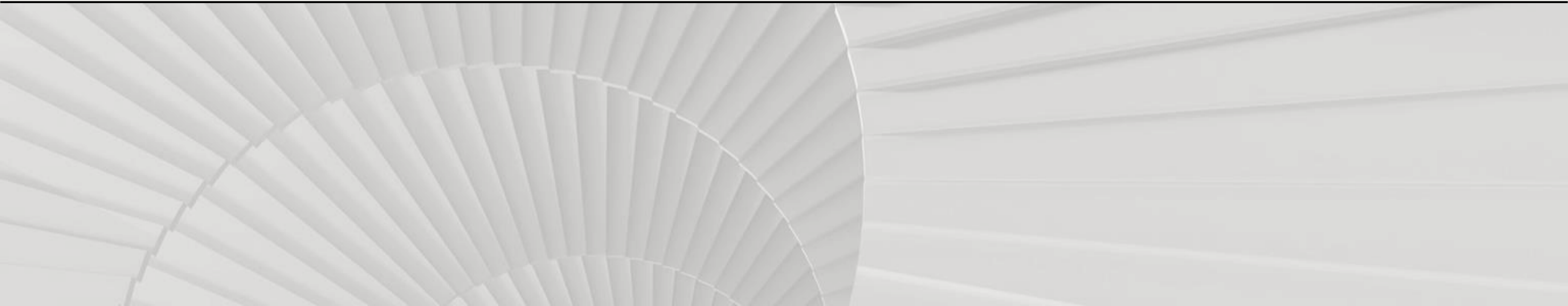
Midwest Residential Inc. complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, sex, age, or disability.

Midwest Residential Inc. does not exclude people or treat them differently because of these protected characteristics.

Communication Assistance & Language Services

Midwest Residential Inc.:

- Provides free aids and services to people with disabilities, including interpreters and accessible formats
- Provides free language services, including translation and interpretation




Need Help?

Midwest Residential Inc.

7400 Cedar ave s

Richfield, MN 55423

 (952) 300-2444

 info@midwestresidential.org

Grievance Procedure

If you believe that Midwest Residential Inc. has failed to provide these services or has discriminated in another way on the basis of race, color, national origin, age, disability, gender identity, or sex, you can file a grievance with:

Midwest Residential Inc. – Grievance Coordinator

7400 Cedar Ave S.
Richfield, MN 55423
United States
Phone: (952) 300-2444

You can file a grievance in person or by mail or email. If you need help filing a grievance, the Grievance Coordinator is available to assist you.

Civil Rights Complaint

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights:

Online: <http://ocrportal.hhs.gov/ocr/portal/lobby.jsf>

Mail:

U.S. Department of Health and Human Services
200 Independence Avenue, SW
Room 509F, HHH Building
Washington, D.C. 20201

Phone: 1-800-368-1019

TDD: 1-800-537-7697

Complaint forms are available at:

<http://www.hhs.gov/ocr/office/file/index.html>

Language Assistance Available (Free)

ATTENTION: If you speak a language other than English, free language assistance services are available. Call (952) 300-2444.

Spanish: ATENCIÓN: Si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al (952) 300-2444.

Hmong: LUS CEEV: Yog tias koj hais lus Hmoob, muaj kev pab dawb txog lus. Hu rau (952) 300-2444.

Somali: FIIRO GAAR AH: Haddii aad ku hadasho Soomaali, adeegyada kaalmada luqadda ayaa bilaash kuu ah. Wac (952) 300-2444.

Vietnamese: CHÚ Ý: Nếu bạn nói Tiếng Việt, có dịch vụ hỗ trợ ngôn ngữ miễn phí. Gọi (952) 300-2444.

Chinese: 注意：如果您使用中文，您可以免費獲得語言援助服務。請致電 (952) 300-2444。

Russian: ВНИМАНИЕ: Если вы говорите на русском языке, вам доступны бесплатные услуги перевода. Звоните (952) 300-2444.

Korean: 주의: 한국어를 사용하시는 경우, 무료 언어 지원 서비스를 이용하실 수 있습니다. (952) 300-2444으로 전화해 주십시오.

Language Assistance Available (Free)

Arabic: ملحوظة: إذا كنت تتحدث العربية، فإن خدمات المساعدة اللغوية متوفرة لك مجانًا. اتصل على (952) 300-2444.

Amharic: ማስታወሻ: አማርኛ ተናጋሪ ከሆኑ የቋንቋ እገዛ አገልግሎቶች በነፃ ይገኛሉ። ይደውሉ (952) 300-2444.

French: ATTENTION : Si vous parlez français, des services d'aide linguistique gratuits sont disponibles. Appelez le (952) 300-2444.

Lao: ໂປດຊາບ: ຖ້າທ່ານເວົ້າພາສາລາວ, ການຊ່ວຍເຫຼືອດ້ານພາສາມີໃຫ້ພຣີ. ໂທ (952) 300-2444.

Karen: သတိပြုရန်နှင့် ကရင်ဘာသာစကား ပြောပါက ဘာသာပြန်ဝန်ဆောင်မှုများကို အခမဲ့ ရရှိနိုင်ပါသည်။ ဖုန်း: ~~၂၅၃၅၂၃၂၂~~
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Tagalog: PAUNAWA: Kung nagsasalita ka ng Tagalog, maaari kang gumamit ng libreng serbisyo sa wika. Tumawag sa (952) 300-2444.

Oromo: XIYYEEFFANNAA: Yoo Afaan Oromoo dubbattu, tajaajilli gargaarsa afaanii bilisaan ni jira. Bilbilaa (952) 300-2444.

German: ACHTUNG: Wenn Sie Deutsch sprechen, stehen Ihnen kostenlose sprachliche Hilfsdienste zur Verfügung. Rufen Sie (952) 300-2444 an.